



ACS Concession Care™ Program



Nothing says “movie” like the aroma of freshly made popcorn. It enhances the movie-going experience and pulls the customer toward your concession stand.

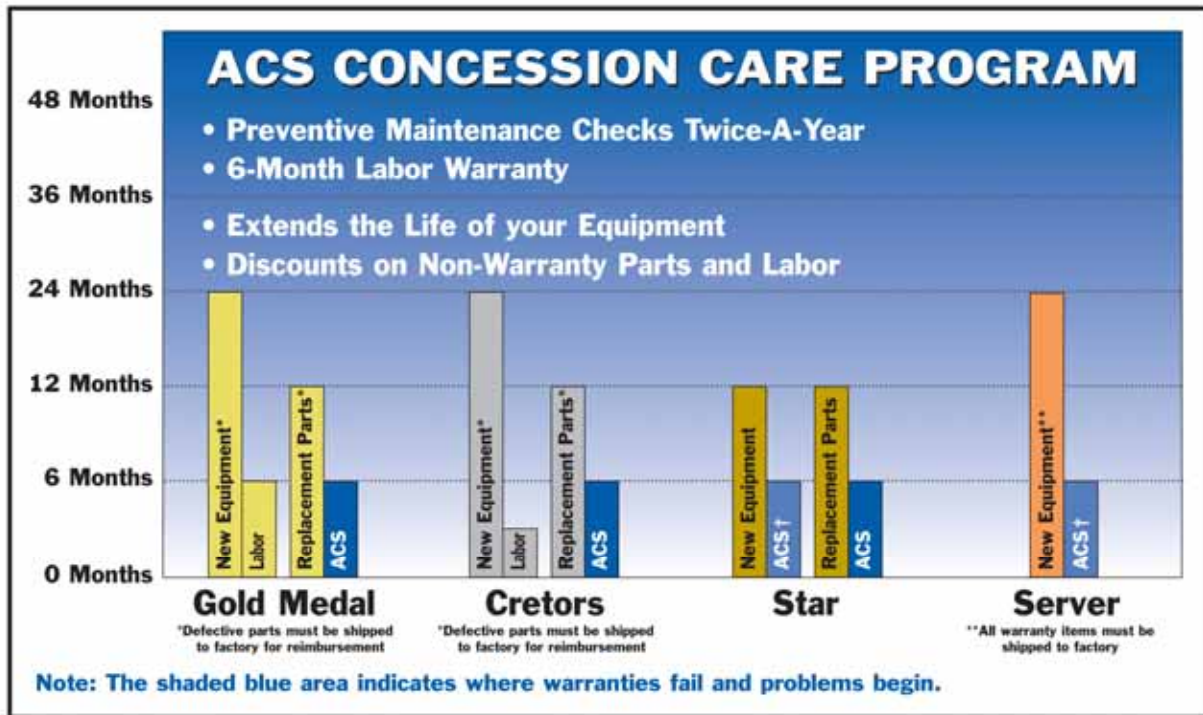
Properly operating concession equipment is crucial to your profits. ACS Enterprises proudly introduces ACS Concession Care, a comprehensive preventative maintenance program to keep your equipment running smoothly and profits flowing.

I work an average of 10 hours a day, 365 days a year!

ACS Concession Care Program Highlights:

- ✓ Preventative Maintenance (PM) – ACS authorized technicians’ visit twice a year to provide you with a detailed overview of your concession stand and identifies any needed repairs.
- ✓ Factory Warranties – ACS honors factory warranties from Gold Medal and Cretors. ACS technicians are trained and authorized by Gold Medal and Cretors.
- ✓ Labor Warranties – ACS Concession Care members receive six-month warranty on new and replacement parts installed by ACS.
- ✓ Labor Discount – ACS Concession Care members receive a reduction on standard and emergency labor rates during non- preventative maintenance or emergency calls.
- ✓ Parts – ACS Concession Care members receive a competitive price of parts not under factory warranty.
- ✓ Repairs – ACS technicians are trained to repair poppers, hotdog grills, pumps, and warmers.
- ✓ Training – ACS technicians provide crucial training for your staff to ensure proper operation of concession equipment, and avoid equipment damage your staff may be unknowingly produce.
- ✓ Repair History – ACS technicians track repairs for warranty manufacturers, allowing us to keep on top of warranties.

Overview of the ACS Concession Care Program



(Warranty periods vary between manufacturers)

The ACS Concession Care Program strives to make your facility safe and profitable by offering assistance in concession maintenance including:

- Equipment operating procedures that minimize wear and tear.
- Proper assembly and disassembly of equipment.
- Proper cleaning techniques.
- Process for inspecting and noting damage.
- Trouble shooting of equipment malfunction.
- Determining when to call an ACS technician.
- Parts organization including storage and identifying appropriate spare parts.
- Basic understanding of machines capabilities for your facility manager including product output, heating temperatures, and cycle times.

The ACS Concession Care Program is priced based upon the number of popcorn poppers located in each theatre complex.

ACS CONCESSION CARE PROGRAM	ANNUAL FEE
1 – 2 Poppers	Please call for pricing.
3 – 4 Poppers	Please call for pricing.
5 or more	Please call for pricing.

With the ACS Concession Care Program, we can help you make the most of your warranty coverage allowing you to keep your equipment running smoothly and profits flowing.